

Terminal Charges

S/No	CONTENTS OF CHARGES	PER UNIT	CHARGE RATE (VND)
	HANDLING CHARGES FOR CARGO AGENTS, CUSTOMERS		
1	STORAGE CHARGE		
1.1	General cargo (Import)		
	Free storage for three days from flight arrival day(including Sunday and public Holidays,if any), Sundays, public holidays.		
	The computation of storage charge per calendar is calculated as follows :		
	- From the 1 to 3 days		
	+ For shipments weighing less than or equal to 250 kg	Kg (CW)/ day	1,330
	+ For shipments weighing more than 250 kg		
	. For the actual weight 1 st day	Kg (CW)	560
	. For the actual weight 2 nd day	Kg (CW)	600
	. For the actual weight 3 rd day	Kg (CW)	900
	. Surcharge for shipment >250kg 1 st day	service	192,500
	. Surcharge for shipment >250kg 2 nd day	service	182,500
	. Surcharge for shipment >250kg 3 rd day	service	107,500
	- From the 4 to 7 day		
	. For the actual weight	Kg (CW)/ day	1,200
	- From the 8 and above		
	. For the actual weight	Kg (CW)/ day	1,580
	Minimum charge (Service/period)	Service	150,000
	Note: In case the shipment has completed delivery procedures but requires storage at warehouse, the storage price of VND 1,450vnd/kg/day will be applied according to actual weight & corresponding minimum price.		
1.2	General cargo (Export)		
	Free storage for three days from acceptance day(including Sunday and public Holidays,if any), Sundays, public holidays.		
	The computation of storage charge per calendar is calculated as follows :		
	- From the 1 to 2 days		
	+ For shipment weighing less than or equal to 200 kg	Kg (CW)	1,160
	+ For shipment weighing more than 200 kg		
	. For the actual weight	Kg (CW)	560
	. Surcharge for shipment >200kg	service	120,000
	- From the 3 to 6 day		
	. For the actual weight	Kg (CW)/ day	790
	- From the 7 and above		
	. For the actual weight	Kg (CW)/ day	1,264
	Minimum charge (Service/Period)	Service	150,000
1.3	Special cargo		
1.3.1	Valuable charge (VAL)		

	No free storage is given from acceptance or flight arrival		
	No free storage charge is given on Sundays, Holidays and delivery day		
	The computation of storage charge per calendar day is calculated as follows		
	- Storage charge	Kg (CW)/ day	5,990
	- Minimum charge	Day	980,000
1.3.2	Coldroom charge		
	Charges only apply if storage in cold room is requested		
	The computation of storage charge per day or part thereof (24 hours/day) is calculated as follows :		
	- Storage charge for import cargo	Kg (CW)/ day	1,580
	- Storage charge for export cargo	Kg (CW)/ day	1,580
	- Minimum charge	Day	239,000
1.3.3	Livestock (AVI)		
	- For import cargo : No free storage is given on the day of flight arrival, Sundays, Holidays, and delivery day		
	- For export cargo : Free storage is given on the acceptance day, Sundays, Holidays and on booking day		
	The computation of storage charge per calendar day is calculated as follows		
	- Storage charge	Kg (CW)/ day	1,200
	- Minimum charge	Day	500,000
1.3.4	Arms, explosives		
	- For import cargo : No free storage is given on the day of flight arrival, Sundays, Holidays, and delivery day		
	- For export cargo : No free storage is given on the day of flight departure, Sundays, Holidays, and delivery day		
	- Storage charge	Kg (CW)/ day	3,925
	- Minimum charge	Day	900,000
1.3.5	Dangerous goods (DGR)		
	- For import cargo : No free storage is given on the day of flight arrival, Sundays, Holidays, and delivery day		
	For export cargo : No free storage is given on the day of flight departure, Sundays, Holidays, and delivery day		
	- Storage charge	Kg (CW)/ day	1,980
	- Minimum charge	Day	190,000
1.3.6	Vulnerable cargo (VUN) applicable for shipment's commodities: Mobile phone; Camera; Video recorder; CPU; Computer chip; Electronics, Electronic parts.		
	- For export cargo : No free storage is given on the acceptance day and on booking day, No free storage is given on Sundays, Holidays		
	- For import cargo : No free storage is given on the delivery day and on the arrival day, No free storage is given on Sundays, Holidays		
	- Storage charge	Kg (CW)/ day	1,390
	- Minimum charge	Day	163,500

1.3.7	Human remain (HUM)		
	Free storage is given within 6 hours from acceptance or flight arrive	Kg (CW)/ day	1,100
	No free storage charge is given on Sundays, Holidays and delivery day		

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2.	SERVICE CHARGE		
2.1	General cargo		
	- Export cargo	Kg (CW)	1,050
	- Import cargo	Kg (CW)	1,320
	Minimum charge (Export cargo)	Service	99,000
	Minimum charge (Import cargo)	Service	150,000
2.1.1	Surcharge for service working overtime, Sunday and Publish Holiday		
	- Surcharge for export and import cargo acceptance or deliver out of official working hour - overtime (from 17:00h to 21:59h from Monday to Saturday)	Surcharge Kg or Service	9%
	- Surcharge for export and import cargo acceptance or deliver out of official working hour - Overtime (from 22:00h to 06:00h next morning for Monday to Saturday - on Saturday count until 23:59h).	Surcharge Kg or Service	18%
	- Surcharge for export and import cargo acceptance or deliver from 00:00h to 23:59h on Sunday; public Holiday including day off compensated for public holiday fall on Sunday and overtime	Surcharge Kg or Service	27%
	Minimum charge	Service	75,000
	NOTE: all surcharge mentioned above are also apply for 2 (2.1 General Cargo and 2.2 Special cargo)		
2.2	Special cargo		
2.2.1	Delivery of general cargo on request basis		
	- Cargo delivered between 1.30 to 3 hours after ATA	Kg (CW)	5,400
	- Cargo delivered between 3 to 6 hours after ATA	Kg (CW)	3,780
	- Cargo delivered between 6 to 9 hours after ATA	Kg (CW)	2,700
	- Cargo delivered between 9 to 12 hours after ATA	Kg (CW)	1,944
	Minimum charge	Service	300,000
	- Cargo delivered 12 hours after ATA apply 2.1 General Cargo	Kg (CW)	1,320
	Minimum charge	Service	150,000
2.2.2	Express cargo (Import shipment)		
	- Cargo delivered between 1.30 to 3 hours after ATA	Kg (CW)	5,400
	- Cargo delivered between 3 to 6 hours after ATA	Kg (CW)	3,780
	- Cargo delivered 6 hours after ATA	Kg (CW)	2,700
	Minimum charge	Service	300,000
	Express Cargo and all other cargo request deliver after latest cut-off time (Export shipment)		
	- Cargo delivered between 1 hour to 1.29 hours before STD	Kg (CW)	3,300
	- Cargo delivered between 1.30 hour to 1.59 hours before STD	Kg (CW)	3,050
	- Cargo delivered between 2.00 hours to 2.30 hours before STD	Kg (CW)	2,800
	Minimum charge	Service	300,000
2.2.3	Perishable/Coldroom cargo		

	- Cargo delivered between 1.30 to 3 hours after ATA	Kg (CW)	5,670
	- Cargo delivered between 3 to 6 hours after ATA	Kg (CW)	3,970
	- Cargo delivered between 6 to 9 hours after ATA	Kg (CW)	2,840
	- Cargo delivered between 9 to 12 hours after ATA	Kg (CW)	2,040
	Minimum charge	Service	315,000
	- Cargo delivered 12 hours after ATA	Kg (CW)	1,500
	- Service charge for changing cold storage temperature	Kg (CW)	1,500
	Minimum charge	Service	157,500
2.2.4	Valuable cargo (VAL)		
	- Export cargo	Kg (CW)	5,250
	- Import cargo	Kg (CW)	5,670
	Minimum charge	Service	1,090,000
2.2.5	Livestock (AVI)		
	- Export cargo	Kg (CW)	1,300
	Minimum charge	Service	250,000
	- Import cargo	Kg (CW)	2,700
	- Cargo delivered between 1.30 to 3 hours after ATA	Kg (CW)	5,400
	- Cargo delivered between 3 to 6 hours after ATA	Kg (CW)	3,780
	- Cargo delivered between 6 to 9 hours after ATA	Kg (CW)	2,700
	Minimum charge	Service	300,000
2.2.6	Vulnerable cargo (VUN) applicable for shipment's commodities: Mobile phone; Camera; Video recorder; CPU; Computer chip; Electronics, Electronic parts.		
	Export Cargo	Kg (CW)	1,160
	Minimum charge	Service	200,000
	Import Cargo	Kg (CW)	1,320
	Minimum charge	Service	150,000
2.2.7	Human remain (HUM)		
	- For Import cargo	Service	1,350,000
	- For Export cargo	Service	1,350,000
2.2.8	Dangerous goods (DGR)		
	- For Export cargo	Kg (CW)	1,570
	- Minimum charge	Service	163,500
2.3	Service charge for cargo return to warehouse (applicable for all services charge for General Cargo 2.1 and Special Cargo 2.2)	Kg or Service	50%

S/No	CONTENTS OF CHARGES	PER UNIT	CHARGE RATE (VND)
3.	OTHER FEES		
3.1	House Airwaybill fee (HAWB)		
	- Service charge (Import shipment – Deconsolidation) (Export shipment – Consolidation)	HAWB	272,500
3.2	Charge for HAWB Cancellation	HAWB	80,000
3.3	Charge for Valuable Cargo & Vulnerable Cargo escort service	Service	2,455,000

	Charge for CCTV record during escort cargo	Service	2,455,000
3.4	Cancellation of Delivery Order, Invoice	Shipment	80,000
3.5	Amendment of document	Service	80,000
3.6	Reweighting of shipment	Kg (CW)	400
	Minimum charge	Shipment	163,500
3.7	Copy of document	AWB	80,000
3.8	Return cargo or mail shipped to wrong destination	Service	650,000
3.9	Disposal of abandon shipments	Shipment	650,000
3.10	Printing Cargo label		
	- Service charge	Piece	2,500
	- Minimum charge	Shipment	80,000
3.11	DGR Check fee (3 UN and maximum 10 pieces) & live animal check sheet	shipment	1,000,000
	More than 3 UN	Each UN	100,000
	More than 50 pieces – extra fee	piece	20,000
	DGR re-check fee	certificate	500,000
	Service check battery section II (ELM-ELI)	Shipment	200,000
	Service check shipment content dry-ice (ICE)	Shipment	200,000
	Service check UN3373 -Biological substance Category B shipment (RDS)	Shipment	200,000
	Service check for time & temperature sensitive shipment – Perishable and Pharmaceutical	Shipment	200,000
	Service check for live seafood/ live foodstuff as AVI shipment.	Shipment	200,000
	Service check shipment content Dangerous Goods in excepted quantities (REQ)	Shipment	200,000
	Service check shipment content Radioactive material excepted packages: (RRE)	Shipment	200,000
	Service check shipment content Magnetize material (MAG)	Shipment	200,000
	Service check shipment content Genetically modified organism (GMO)	Shipment	200,000
3.12	Charge collect fee (as per valid TACT rules)	AWB	5%
	Minimum charge	AWB	210,000
3.13	Stick cargo label on box (label of agent)		
	-Service	One Label	1,000
	Minimum charge	Shipment	80,000
3.14	Cover plastic film for the cargo (plastic film of agent)		
	-Service	One box	2,000
	Minimum charge	Shipment	80,000
3.15	Rental forklift and tractor (first hours)		
	-Forklift 2 tons	Hour	1,000,000
	-Forklift 7 tons	Hour	1,800,000
	-Tractor	Hour	2,500,000
	-Half hour (continue)	½ hour	25%
3.16	Change/packaging Dry-ice shipment (1-3 pieces)	Shipment	420,000
	For the 4th piece and above	piece	100,000
3.17	Change package for DGR shipment (1-3 pieces)	Shipment	525,000

	For the 4th piece and above	piece	100,000
3.18	Takes picture of the shipment on request (10 pictures)	Shipment	50,000
	For the 11st picture and above	One picture	10,000
3.19	AWB issuance	AWB	91,600
	Blank AWB	Set	45,800
3.20	Send FHL on behalf of Agent to Airlines system or NSW	HAWB	88,000
3.21	Send FWB on behalf of Agent to Airlines system or NSW	MAWB	110,000
3.22	Provide CCTV record for shipper/Consignee (applicable for these cases the irregularity report was issued upon cargo acceptance or upon cargo breakdown at the terminal) but shipper/Consignee still request provide copy of CCTV – data maximum 2GB – extra data cost 100,000 for each GB.	AWB	1,400,000
3.23	Fee for breakdown the skid requires by Customer after Cargo delivered.	Kg (CW)	300
	Minimum charge	shipment	150,000
3.24	Mail box rental	Box/month	420,000
3.25	Service fee for import/Export shipment must physical handling and check for clearance	Kg (CW)	500
	Minimum charge	Shipment	60,000
3.26	Service fee for agent request present and take sample for investigation	Kg (CW)	300
	Minimum charge	Shipment	100,000
3.27	Photocopy/ Print document service	Page	1,000
3.28	Submit OLA form to Customs	Page	50,000
	Submit and monitor OLA completion form to Customs	time/flight	500,000
3.29	Agent rental space for handling their shipment (including transferring service to acceptance truck dock) charge on block of 24 hours from delivery time)	Kg (CW)	600
	Minimum charge	Shipment	150,000
	Agent rental space for handling their shipment (including transferring service to acceptance truck dock) monthly	Sqm/month	400,000
3.30	Customs declaration form	Form/ declare	300,000
3.31	Send SITA on request	SITA text FWB/FHL	130,000

NOTE: The above charges are exclusive of VAT

S/No	CONTENTS OF CHARGES	PER UNIT	CHARGE RATE (VND)
	Equipment Charges for Airlines		
4	Equipment charges		
4.1	Plastic foil		
	Plastic foil for Maindeck pallet/container (6.2 x 7.2m)	sheet	110,000
	Plastic foil for Lowerdeck pallet/container (4.6 x 5.3m)	sheet	75,000
	Plastic foil for LD3 container (4.6 x 3m)	sheet	45,000
4.2	Plastic film (cover ULD)	m	1,000
	Minimum charge	time	60,000
4.3	Wooden pallet (1200 x 1000mm)	Piece	120,000
4.4	Pallet Tag (ULD tag)	Piece	1,000

4.5	Document envelope	Piece	5,000
4.6	Service change Dry Ice and replace batteries	ULD	250,000
4.7	Cleaning pallet and net service	Pallet	250,000
4.8	Cleaning container	Container	200,000
4.9	Tape and tag services for through unit to destination	ULD	50,000
4.10	Towing cargo to other cargo terminal (one time maximum 4 dollies)	shipment	500,000
4.11	Wooden corner 1.2 m	Piece	50,000
4.12	Wooden corner 2 m	Piece	85,000
	Square paper bar (10 x 10cm)	m	30,000
	Wooden bar (2,5cm x 15cm)	m	70,000
4.13	Wooden bar (4cm x 25cm)	m	117,000
	Wooden bar (15cm x 2,5cm)	m	186,000
4.14	Cut nylon sheet (nylon of Carrier)	sheet	5,000
4.15	FCE (Fire Containment Equipment) handling services		
	Lower deck (LD)	service	75,000
	Main deck (MD)	service	120,000
4.16	Wooden planks (100 x 75cm)	planks	210,000
	Wooden planks (200 x 75cm)	planks	420,000
4.17	Wooden bar (5 x 10cm)	m	93,000
	Wooden bar (10 x 10cm)	m	186,000
4.18	Hire workers	Person/hour	150,000
4.19	Reinforce Lowerdeck pallet. - Use 1.2m fumigated wooden corner braces to reinforce the 4 corners of the pallet - Use plastic film to wrap around the pallet to secure the wooden brace and pallet (12 rounds)	LD pallet	482,000
4.20	Reinforce Maindeck pallet. - Use 2m fumigated wooden corner braces to reinforce the 4 corners of the pallet - Use plastic film to wrap around the pallet to secure the wooden brace and pallet (12 rounds)	MD pallet	552,000
4.21	Reinforced Styrofoam board for LD3 container - use wooden pallet lined in container - Cut Styrofoam board glued around the container - Insert carton at the door - Use plastic film to wrap around the container (12 rounds) - Use agent tape to wrap around the container (4 rounds)	LD3 container	522,000
4.22	Reinforced wrap Foam Sheet for LD3 container - Cut wrap foam glued around the container - Insert carton at the door - Use plastic film to wrap around the container (12 rounds) - Use agent tape to wrap around the container (4 rounds)	LD3 container	372,000
4.23	Reinforced wrap Foam/ Styrofoam board Sheet for pallet/Container Lowerdeck and Maindeck. - Cut wrap foam/Styrofoam board spread on the bottom for the pallet or glued around the container - Insert carton at the door for container - Use plastic film to wrap around the pallet/container (12 rounds) - Use agent tape to wrap around the container (4 rounds)	Pallet container	582,000
4.24	Storage fee for pallet, container		
	- LD3 container	Container/day	50,000
	- LD7 container	Container/day	75,000



- 10ft container	Container/day	100,000
- 10ft pallet	Pallet/day	15,000
- 16-20ft pallet	Pallet/day	50,000

NOTE: The above charges are exclusive VAT